



QUALITY POLICY

Our. The company focuses on customer satisfaction as a strategic choice for success in the medium and long term.

To date, this takes the form of the following aspects:

- maintain an excellent level of quality of the products manufactured, in terms of adequacy of the project and compliance with construction requirements,
- ensure maximum compliance with delivery dates, taking into account the specific flexibility and urgency aspects of the various orders,
- guarantee technical support of adequate competence, able to solve the application problems of the Customers, constantly updated on the applicable mandatory aspects,
- Aim to contain costs and reduce inefficiencies, to meet the ever-increasing need for price reduction.

This line must be pursued through:

- the enhancement of human resources, placing the growth of staff skills and their satisfaction as the key factor for an increasingly high level of Quality,
- attention to Suppliers, in terms of level growth and their involvement, in particular for those involved in design and construction activities,
- continuous improvement at all levels, not being satisfied with maintaining the results achieved but recognizing in technical / technological adaptation the winning factor to follow our customers in their challenge to change,
- the implementation and maintenance of a Quality system compliant with the UNI EN ISO 9001 requirements.

On the basis of this Policy, the Management establishes objectives to be achieved and guarantees the provision of the necessary human, technological and IT resources for their achievement. All personnel at various levels must strive to achieve these goals.

The management is also committed to disseminating this policy and its objectives at the various levels, as well as to systematically monitoring their achievement.

Carmagnola, 15/01/2019

The President
Andrea TUNINETTI